



Mylaps Prochip Manual Updating the Annual Subscription



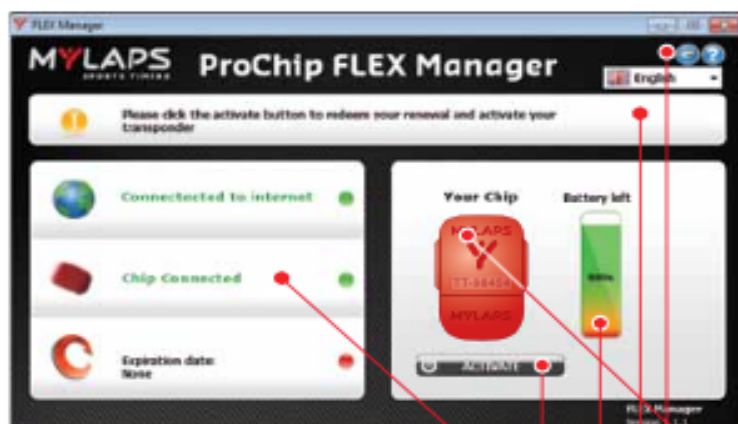


Renewing Your Timing Chip Subscription

Timing Chip Subscriptions with mylaps are for 12 months. They might have expired by the first race of the season and members need to keep track of their chip's status

Those with PC's can install Mylaps Prochip Flex Manager to check their chip:

<http://www.mylaps.com/en/software-firmware>



Instructions

Diagnostics: hover your mouse over these objects for more info

Activate button: activate your chip

Battery status: see how much you have left on your battery charge

Notifications: change how MYLAPS will send you notifications when your subscription is about to expire.

On the ProChip; LED for USB connection, battery status and subscription indication

Functions Available on Flex Manager

Check your chips subscription expiry date

- If you need to renew your subscription, follow instructions on next page

Reactive your chip

- Once you have bought a subscription, flex manager must be used to reactive the chip

Enter your details so that you will receive reminders regarding your chips expiry date

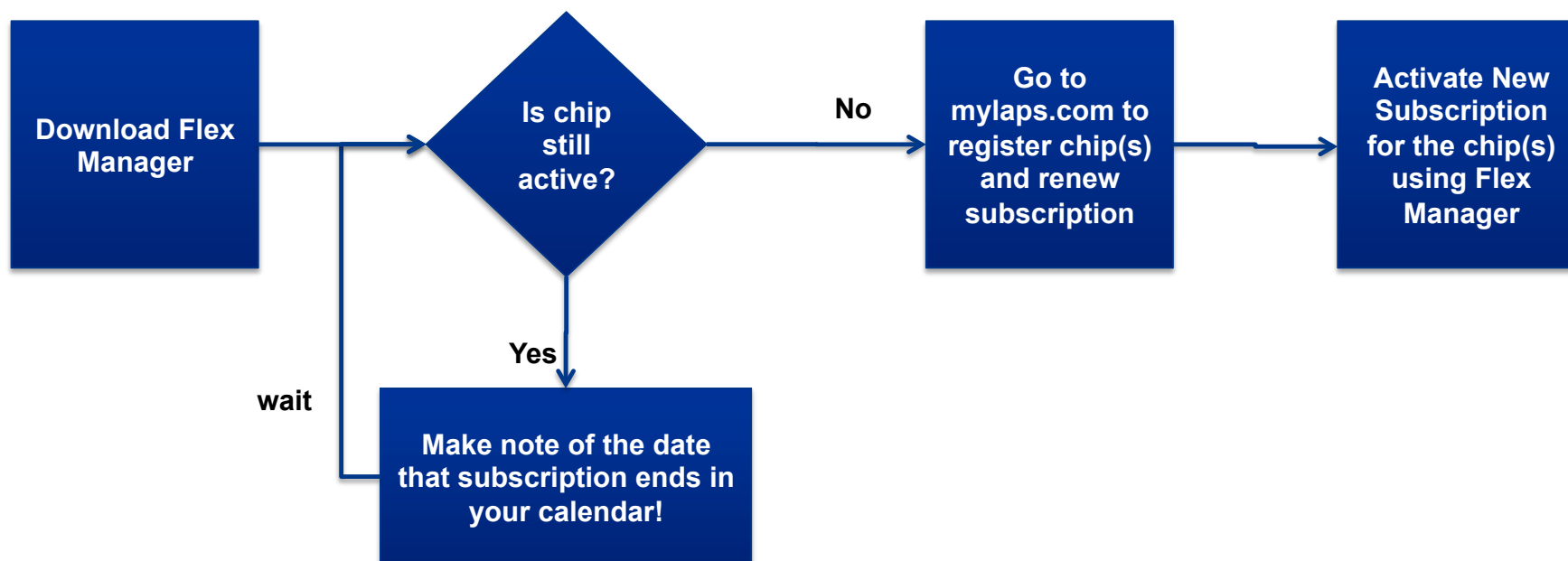
- Click on the notifications button in top right corner to enter your email address

Check your Battery Life

- Batteries should last 4-5 years. Chips are not rechargeable. This is an urban myth spread by members who don't read the instructions.
- Mylaps replace chips with active subscriptions with low/dead batteries. If your battery life is low, return your chip to TriClub and this will be replaced.



Process to Check and Reactivate your Subscription: For members with a PC and Credit Card



Buy a new subscription at Mylaps.com

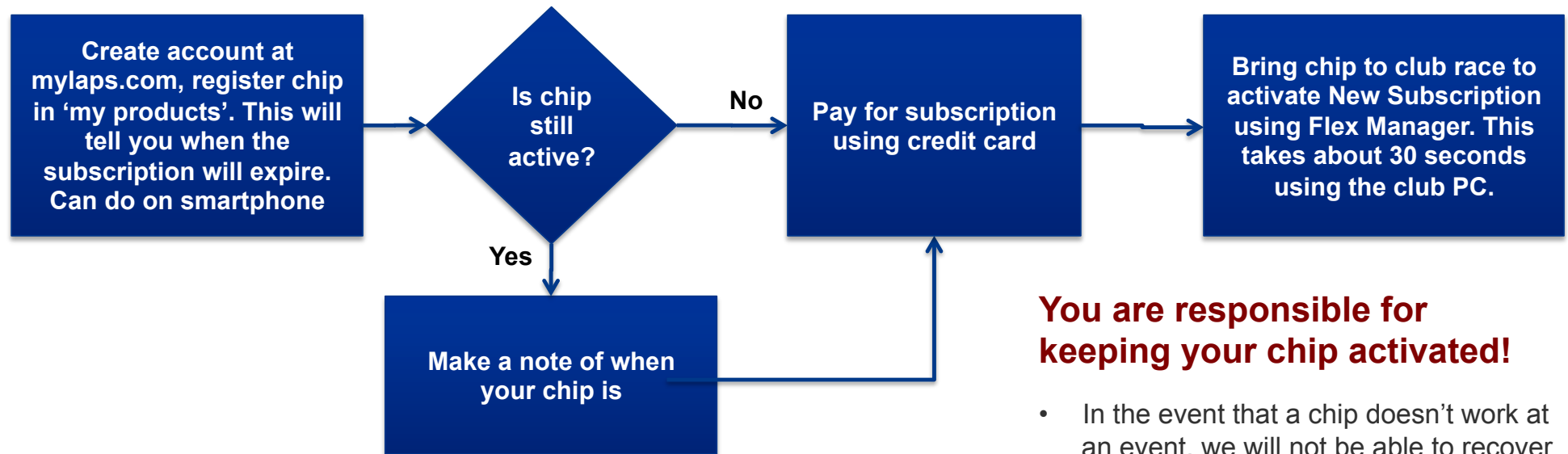
- Login/register account at <https://account.mylaps.com>
- Register your chip in “My Products”
- Click manage product and buy a subscription with the number of years you want to add to your subscription. 1 year costs €20.66, or ≈QAR85
- You can register all your family’s chips at once.

Activate New Subscription Using Flex Manager

- Download, install & start the FLEX manager software <http://www.mylaps.com/en/software-firmware>
- Connect your chip to your PC
- Activate the subscription by pressing the ‘Activate’ button in Flex Manager
- Total Time...5 to 10 minutes!



Process to Check and Reactivate your Subscription: For members without access to Windows PC but have Credit Card and mac or smartphone



You are responsible for keeping your chip activated!

- **Note that there is no option to purchase subscription cards and activate new subscriptions at Carbon Wheels Bike Shop**
- In the event that a chip doesn't work at an event, we will not be able to recover your times
- Check if your chip is working at every event before the race start by crossing a timing loop to see if it beeps
- Rental chips may be available however there is no guarantee that the details will be updated on the system in time for post-race presentations/podiums



For members without access internet and no Credit Card Trade-in your chip for an active one for QAR120



LED indication ProChip FLEX

Subscription status and battery status check

- Shake the chip for around 10 seconds
- Hold the chip idle for around 5 seconds
- Chip will give you 2 blinks:
 - o First blink: Subscription
 - ✓ Green: Subscription OK
 - ✗ Red: Subscription expired
 - o Second blink: Battery
 - ✓ Green: Battery ok
 - ✗ Red: Battery low

You are responsible for keeping your chip activated!

- In the event that a chip doesn't work at an event, we will not be able to recover your times
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- **Note that there is no option to purchase subscription cards and activate new subscriptions at Carbon Wheels Bike Shop**



Registering your chip at mylaps.com

Step 1 – login to mylaps.com

You will need to create an account using your email and add a password

The screenshot shows the MYLAPS website interface. At the top, the MYLAPS logo is on the left, and navigation links (RESULTS, SYSTEMS & SOLUTIONS, STORE, ABOUT MYLAPS, SUPPORT) are in the center. On the right, there are links for 'Signup' and a blue 'Login' button with a user icon. Below the navigation bar, the page title is 'Login'. The main content area has the text 'Your time. Your account.' and 'Sign in to continue to your MYLAPS Account'. A login form is centered, containing an email field with 'info@triclubdoha.com' and a password field with masked characters. Below the form are links for 'Forgot password' and a 'Log In' button. At the bottom of the form area, there are links for 'Create new account' and 'Need help?'. Two blue arrows with red text annotations point to specific elements: one points to the 'Login' button with the text 'Click here to login', and another points to the 'Create new account' link with the text 'Click here to create a new account'.

MYLAPS
SPORTS TIMING

RESULTS SYSTEMS & SOLUTIONS STORE ABOUT MYLAPS SUPPORT

Signup **Login**

Y > Login

Your time. Your account.
Sign in to continue to your MYLAPS Account

info@triclubdoha.com
.....

Forgot password **Log In**

Create new account Need help?

Click here to login

Click here to create a new account



Registering your chip at mylaps.com

Step 2 – Add Prochip to the Your Account

Upon logging in, select “My products”

Register your mylaps prochip by clicking here

Y > My Results > My Products

My results	>
My profile	>
Settings	>
My products	>
Order history	>

My products

Here you can register your transponder or chip, manage your subscriptions and set transponder and chip names.

[+ Register transponder](#)

There are no transponders connected to your account.

You can connect your transponder to your account by [clicking here](#).

If you do not have a MYLAPS transponder, you can purchase one in [our webshop](#).

Open "account.mylaps.com/en/products" in a new tab



Registering your chip at mylaps.com

Step 3 – Register the Prochip

Enter the Prochip Number & Click Register

The screenshot shows a web browser window with the URL <https://account.mylaps.com/en/products>. The page is titled "Register" and includes the instruction "Enter your transponder number and click Register". A blue arrow points from the text "Enter the Prochip Number" to the "Transponder number *" input field, which contains the text "HN-18624". Another blue arrow points from the text "Click Register" to the "+ Register" button. The page also features a "My profile" link and a user name "Ewan Cameron". At the bottom, there is a "Manage product" button and a summary of the registered chip: "ProChip FLEX", "Prochip Flex", "392 days (Aug 8, 2017)", "HN-18624", and "Arran".

My products

https://account.mylaps.com/en/products

Apps ★ Bookmarks Qatar Exchange - Mar LP salesforce.com - Enter Gmail Login New ManERP 11g - New E-service Login QE Company Profile Suggested Sites Bookabach

MYLAPS RESULTS SYSTEMS & SOLUTIONS STORE ABOUT MYLAPS SUPPORT Ewan Cameron

My profile > Here you can register your transponder or chip, manage your subscriptions and set transponder and chip names.

Register

Enter your transponder number and click Register

ProChip FLEX

Transponder number *

HN-18624

+ Register

ProChip FLEX

Prochip Flex 392 days (Aug 8, 2017)

HN-18624

Arran

Manage product

8:48 AM 12-Jul-16



Registering your chip at mylaps.com


Step 4 – Add the member's name to the chip

Enter the name of the member here

Click on “MyProducts”

✓ Transponder HN-18624 successfully registered to your account.

> My Results > My Products > Manage Your Transponder

My results >	 HN-18624	transpondernumber	HN-18624
My profile >		Transponder name	Give your transponder a name
Settings >		Prochip Flex	25 days (Aug 6, 2016)
My products >			
Order history >			

Tells you the expiry date

Before you can use your FLEX transponder, you have to activate it with the FLEX Manager software. Download FLEX Manager, install the software and start the activation process.

[Download FLEX Manager](#)



Update Prochip Subscription Online with Credit Card

Step 5 – Buy a Subscription Online with a Credit Card

Click on “Manage Product” for the chip you want to buy a subscription for.

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Update Prochip Subscription Online

Step 6 – Buy a Subscription Online with a Credit Card or redeem a subscription card purchased from the club

Select the Subscription you will like to buy and complete the transaction online

The screenshot shows the MYLAPS website interface. At the top, there's a navigation bar with 'MYLAPS SPORTS TIMING' and links for RESULTS, SYSTEMS SOLUTIONS, STORE, ABOUT MYLAPS, and SUPPORT. A user profile for 'Ewan Cameron' is visible. The main content area is titled 'ProChip FLEX' and displays transponder details: 'transponder number NX-11970' and 'Transponder name ewandcameron'. It also shows 'Prochip Flex' with '18 days (Aug 6, 2016)' remaining. A sidebar on the left contains links for 'My results', 'My profile', 'Settings', 'My products' (highlighted), and 'Order history'. A 'Download FLEX Manager' button is present. Below this, the 'Buy subscription' section offers three options: '5 years subscription' for €73.55, '2 years subscription' for €35.54, and '1 year subscription' for €20.66. Each option has a 'Buy now' button. A blue arrow points from the 'Buy now' button of the 1-year subscription to the 'Download FLEX Manager' button.

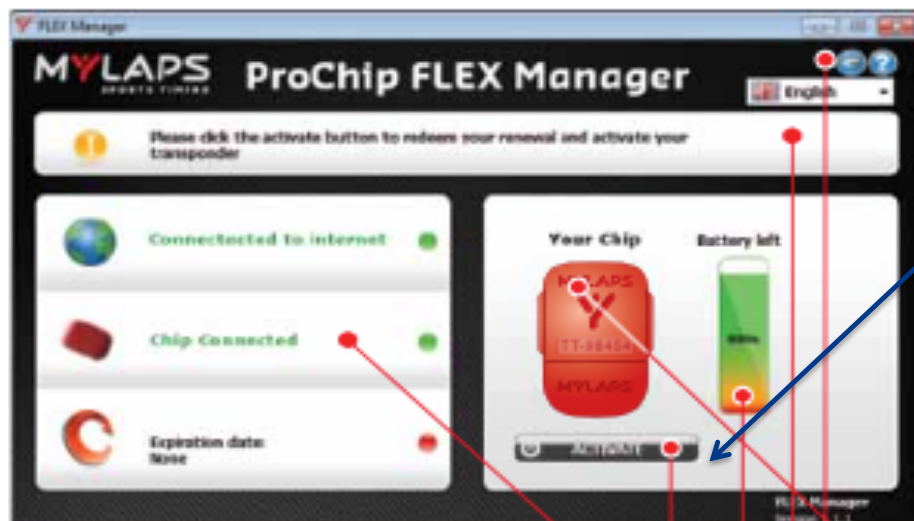
Subscription Duration	Price (Inc. VAT)	Action
5 years subscription	€ 73.55	Buy now
2 years subscription	€ 35.54	Buy now
1 year subscription	€ 20.66	Buy now

You can also buy a subscription card from the club for QAR100 if you don't want to pay online.

Final step to Activate the new subscription using Flex Manager



Step 7: Activate Subscription Using Flex Manager on a Windows PC



Start the App, plug in your chip and click ACTIVATE

This step takes 20 seconds

Can be completed at a TriClub event (time permitting)

Instructions

Diagnostics: hover your mouse over these objects for more info

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